## UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

|  |   | _   |
|--|---|---|
|  | FORM 8-K  |   |
|  | CURRENT REPORT Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934   | _<br>1  |
|  | Date of Report (Date of earliest event reported) M  | May 2, 2023   |
|  | BANDWIDTH INC. (Exact name of registrant as specified in its c  | charter)  |
| Delaware<br>(State or other jurisdiction<br>of incorporation)  | 001-38285<br>(Commission<br>File Number)  | 56-2242657<br>(IRS Employer<br>Identification No.)                    |
|  | 900 Main Campus Drive<br>Raleigh, NC 27606<br>(Address of principal executive offices) (Zip Co  | ode)  |
|  | (800) 808-5150<br>Registrant's telephone number, including area   | code  |
|  | Not Applicable<br>(Former name or former address, if changed since la   | ast report)   |
| <ul> <li>□ Written communications pursuant to Rule 4.</li> <li>□ Soliciting material pursuant to Rule 14a-12</li> <li>□ Pre-commencement communications pursuant to Rule 14a-12</li> </ul> | g is intended to simultaneously satisfy the filing obli<br>25 under the Securities Act (17 CFR 230.425)<br>under the Exchange Act (17 CFR 240.14a-12)<br>unt to Rule 14d-2(b) under the Exchange Act (17 CFR<br>unt to Rule 13e-4(c) under the Exchange Act (17 CFR | . "   |
|  | Securities registered pursuant to Section 12(b) of  | f the Act:  |
| <u>Title of each class</u><br>Class A Common Stock, par value \$0.001 pe   | Trading Symbol(s). r share BAND   | Name of each exchange on which registered NASDAQ Global Select Market |
| Indicate by check mark whether the registrant is an err of the Securities Exchange Act of 1934 (§240.12b-2 o   | 9 9 9 1 1   | ne Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2    |
| Ç ,  | - /   | Emerging growth company $\Box$  |
|  |   | d transition period for complying with any new or revised             |
| financial accounting standards provided pursuant to Se   | ection 13(a) of the Exchange Act.   |   |
|  |   |   |

## Item 2.02 Results of Operations and Financial Condition.

On May 2, 2023, Bandwidth Inc. ("Bandwidth") issued a press release reporting its financial results for the first quarter ended March 31, 2023. A copy of the press release is furnished as Exhibit 99.1 to this Current Report on Form 8-K.

The information furnished with this Item 2.02, including Exhibit 99.1, shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended, or otherwise subject to the liabilities of that section, nor shall it be deemed incorporated by reference into any filing under the Securities Act of 1933, as amended, except as expressly set forth by specific reference in such a filing.

## Item 9.01 Financial Statements and Exhibits.

## (d) Exhibits

| _ | Exhibit No. | Description  |
|---|-------------|--|
| _ | <u>99.1</u> | Bandwidth Inc. press release, dated May 2, 2023                                      |
|   | 104         | Cover Page Interactive File (the cover page tags are embedded within the Inline XBRL |
|   |             | document)  |

## **SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

BANDWIDTH INC.

Date: May 2, 2023 By: /s/ Daryl E. Raiford

Name: Daryl E. Raiford
Title: Chief Financial Officer



## **Bandwidth Announces First Quarter 2023 Financial Results**

First quarter revenue of \$138 million exceeded guidance

Messaging revenue up 8% year-over-year

## May 2, 2023

#### **Conference Call**

Conference call to discuss Bandwidth's financial results for the first quarter ended March 31, 2023 on May 2, 2023, via the investor section of its website at <a href="https://investors.bandwidth.com">https://investors.bandwidth.com</a> where a replay will also be available shortly following the conference call.

#### **Conference Call Details**

May 2, 2023 5:00 pm ET Domestic dial-in: 844-481-2707 International dial-in: 412-317-0663

## **Replay information**

An audio replay of this conference call will be available through May 9, 2023, by dialing (877)-344-7529 or (412)-317-0088 for international callers, and entering passcode 6702378.

## **Investor Contact**

Sarah Walas Bandwidth 919-504-6585 ir@bandwidth.com **Raleigh, NC** - Bandwidth Inc. (NASDAQ: BAND), a leading global enterprise cloud communications company, today announced financial results for the first quarter ended March 31, 2023.

"Our results for the quarter demonstrate solid progress adding enterprise customers, developing innovative award-winning products, and advancing our strategic initiatives with a focus on profitability," said David Morken, Bandwidth's Chief Executive Officer. "Looking ahead, we remain focused on maximizing our direct-to-enterprise momentum, capitalizing on new innovations like Maestro and emerging AI technologies, increasing product penetration across our three key customer categories, and exploiting the competitive advantage of being the only CPaaS provider with our own global network."

#### First Quarter 2023 Financial Highlights

The following table summarizes the consolidated financial highlights for the three months ended March 31, 2023 and 2022 (in millions, except per share amounts).<sup>(1)</sup>

Thurs a second of

|                                     | <br>March 31, |    |       |  |  |  |
|-------------------------------------|---------------|----|-------|--|--|--|
|                                     | 2023          |    | 2022  |  |  |  |
| Total Revenue                       | \$<br>138     | \$ | 131   |  |  |  |
| Gross Margin                        | 40 %          |    | 42 %  |  |  |  |
| Non-GAAP Gross Margin (1)           | 54 %          |    | 53 %  |  |  |  |
| Adjusted EBITDA <sup>(1)</sup>      | \$<br>5       | \$ | 8     |  |  |  |
| Dollar-based net retention rate (2) | 109 %         |    | 114 % |  |  |  |

<sup>(1)</sup> Additional information regarding the Non-GAAP financial measures discussed in this release, including an explanation of these measures and how each is calculated, is included below under the heading "Non-GAAP Financial Measures." A reconciliation of GAAP to Non-GAAP financial measures has also been provided in the financial tables included below.

"We are pleased with our start to the year delivering first quarter revenue of \$138 million, exceeding our expectations, and adjusted EBITDA of \$5 million. Those results position us to deliver our full year outlook growing profitability 30 percent," said Daryl Raiford, Bandwidth's Chief Financial Officer. "Our guidance for the remainder of the year remains unchanged — with continued growth amid a challenging economic backdrop and driving profitability through operating leverage. We will remain focused on what we can control, serving and delighting our customers every day, being disciplined with our costs and growing profitability for the longer term."

financial measures has also been provided in the financial tables included below. (2) Additional information regarding our dollar-based net retention rate and how it is calculated is included below.

## **First Quarter Customer and Operational Highlights**

- The leading online bank in the U.S. chose Bandwidth to power its Genesys cloud contact center. The resiliency and redundancy of Bandwidth's network and integrations with third-party fraud detection applications provided the assurance and control needed to move to the cloud.
- The largest issuer of Visa and Mastercard credit cards in the U.S. expanded its contact center partnership with Bandwidth in a new line of business, while adding international calling, due to Bandwidth's ability to add additional geographic coverage seamlessly in our global cloud.
- A large mutual life insurance and investment services company selected Bandwidth to migrate its complex contact center to the cloud, using Bandwidth's platform approach and Pindrop voice biometrics integration to power two different CCaaS deployments.
- Launched Bandwidth Maestro, which integrates best-in-class platforms and capabilities that CIOs need across UCaaS, CCaaS, and AI, while, delivering faster time to value, lowering their operating costs and providing a better customer and employee experience.

## **Financial Outlook**

Bandwidth's outlook is based on current indications for its business, which are subject to change. Bandwidth is providing guidance for its second quarter and full year 2023 as follows:

|                            | Q2 2023 Guidance | Full Year 2023<br>Guidance |
|----------------------------|------------------|----------------------------|
| Total Revenue (millions)   | \$140 - \$142    | \$576 - \$584              |
| Adjusted EBITDA (millions) | \$4 - \$6        | \$43 - \$47                |

Bandwidth has not reconciled its second quarter and full year 2023 guidance related to Adjusted EBITDA to GAAP net income or loss, because stock-based compensation cannot be reasonably calculated or predicted at this time. Accordingly, a reconciliation is not available without unreasonable effort.

#### **Upcoming Investor Conference Schedule**

• CIBC Technology and Innovation Conference in Toronto, ON, CA on May 24, 2023.

#### **About Bandwidth Inc.**

Bandwidth (NASDAQ: BAND) is a global cloud communications software company that helps enterprises deliver exceptional experiences through voice calling, text messaging and emergency services. Our solutions and our Communications Cloud, covering 60+ countries and over 90 percent of global GDP, are trusted by all the leaders in unified communications and cloud contact centers—including Amazon Web Services (AWS), Cisco, Google, Microsoft, RingCentral, Zoom, Genesys and Five9—as well as Global 2000 enterprises and SaaS builders like Docusign, Uber and Yosi Health. As a founder of the cloud communications revolution, we are the first and only global Communications Platform-as-a-Service (CPaaS) to offer a unique combination of composable APIs, owner-operated network and broad regulatory experience. Our award-winning support teams help businesses around the world solve complex communications challenges to reach anyone, anywhere. For more information, visit <a href="https://www.bandwidth.com">www.bandwidth.com</a>.

#### **Forward-Looking Statements**

This press release includes forward-looking statements. All statements contained in this press release other than statements of historical facts, including, without limitation, future financial and business performance for the quarter ending June 30, 2023 and year ending December 31, 2023, the success of our product offerings and our platform, and the value proposition of our products, are forward-looking statements. The words "anticipate," "assume," "believe," "continue," "estimate," "expect," "intend," "guide," "may," "will" and similar expressions and their negatives are intended to identify forwardlooking statements. We have based these forward-looking statements largely on our current expectations and projections about future events and financial trends that we believe may affect our financial condition, results of operations, business strategy, short-term and long-term business operations and objectives and financial needs. These forward-looking statements are subject to a number of risks and uncertainties, including, without limitation, risks related to our rapid growth and ability to sustain our revenue growth rate, competition in the markets in which we operate, market growth, our ability to innovate and manage our growth, our ability to expand effectively into new markets, macroeconomic conditions both in the U.S. and globally, legal, reputational and financial risks which may result from ever-evolving cybersecurity threats, our ability to operate in compliance with applicable laws, as well as other risks and uncertainties set forth in the "Risk Factors" section of our latest Form 10-K filed with the Securities and Exchange Commission (the "SEC") and any subsequent reports that we file with the SEC. Moreover, we operate in a very competitive and rapidly changing environment. New risks emerge from time to time. It is not possible for our management to predict all risks, nor can we assess the impact of all factors on our business or the extent to which any factor, or combination of factors, may cause actual results to differ materially from those contained in any forward-looking statements we may make. In light of these risks, uncertainties and assumptions, we cannot guarantee future results, levels of activity, performance, achievements or events and circumstances reflected in the forward-looking statements will occur. We are under no obligation to update any of these forward-looking statements after the date of this press release to conform these statements to actual results or revised expectations, except as required by law. You should, therefore, not rely on these forward-looking statements as representing our views as of any date subsequent to the date of this press release.

#### **Non-GAAP Financial Measures**

To supplement our consolidated financial statements, which are prepared and presented in accordance with Generally Accepted Accounting Principles in the United States, or GAAP, we provide investors with certain Non-GAAP financial measures and other business metrics, which we believe are helpful to our investors. We use these Non-GAAP financial measures and other business metrics for financial and operational decision-making purposes and as a means to evaluate period-to-period comparisons. We believe that these Non-GAAP financial measures and other business metrics provide useful information about our operating results, enhance the overall understanding of past financial performance and future prospects and allow for greater transparency with respect to metrics used by our management in its financial and operational decision-making.

The presentation of Non-GAAP financial information and other business metrics is not meant to be considered in isolation or as a substitute for the directly comparable financial measures prepared in accordance with GAAP. While our Non-GAAP financial measures and other business metrics are an important tool for financial and operational decision-making and for evaluating our own operating results over different periods of time, we urge investors to review the reconciliation of these financial measures to the comparable GAAP financial measures included above, and not to rely on any single financial measure to evaluate our business.

We define Non-GAAP gross profit as gross profit after adding back depreciation, amortization of acquired intangible assets related to acquisitions and stock-based compensation. We add back depreciation, amortization of acquired intangible assets related to acquisitions and stock-based compensation because they are non-cash items. We eliminate the impact of these non-cash items, because we do not consider them indicative of our core operating performance. Their exclusion facilitates comparisons of our operating performance on a period-to-period basis. Therefore, we believe that showing gross margin, as

adjusted to remove the impact of these non-cash expenses, is helpful to investors in assessing our gross profit and gross margin performance in a way that is similar to how management assesses our performance. We calculate Non-GAAP gross margin by dividing Non-GAAP gross profit by revenue less pass-through messaging surcharges, expressed as a percentage of revenue.

We define Non-GAAP net income as net income or loss adjusted for certain items affecting period to period comparability. Non-GAAP net income excludes stock-based compensation, amortization of acquired intangible assets related to acquisitions, amortization of debt discount and issuance costs for convertible debt, acquisition related expenses, impairment charges of intangibles assets, net cost associated with early lease terminations and leases without economic benefit, (gain) loss on sale of business, net (gain) loss on extinguishment of debt, non-recurring items not indicative of ongoing operations and other, and estimated tax impact of above adjustments, net of valuation allowances.

We define Adjusted EBITDA as net income or losses from continuing operations, adjusted to reflect the addition or elimination of certain statement of operations items including, but not limited to: income tax (benefit) provision, interest (income) expense, net, depreciation and amortization expense, acquisition related expenses, stock-based compensation expense, impairment of intangible assets, (gain) loss on sale of business, net cost associated with early lease terminations and leases without economic benefit, net (gain) loss on extinguishment of debt, and non-recurring items not indicative of ongoing operations and other. We have presented Adjusted EBITDA because it is a key measure used by our management and board of directors to understand and evaluate our core operating performance and trends, generate future operating plans, and make strategic decisions regarding the allocation of capital. In particular, we believe that the exclusion of certain items in calculating Adjusted EBITDA can produce a useful measure for period-to-period comparisons of our business.

We define free cash flow as net cash provided by or used in operating activities less net cash used in the acquisition of property, plant and equipment and capitalized development costs for software for internal use. We believe free cash flow is a useful indicator of liquidity and provides information to management and investors about the amount of cash generated from our core operations that can be used for investing in our business. Free cash flow has certain limitations in that it does not represent the total increase or decrease in the cash balance for the period, it does not take into consideration investment in long-term securities, nor does it represent the residual cash flows available for discretionary expenditures. Therefore, it is important to evaluate free cash flow along with our consolidated statements of cash flows.

While a reconciliation of Non-GAAP guidance measures to corresponding GAAP measures is not available on a forward-looking basis as a result of the uncertainty regarding, and the potential variability of, many of these costs and expenses that we may incur in the future, we have provided a reconciliation of Non-GAAP financial measures and other business metrics to the nearest comparable GAAP measures in the accompanying financial statement tables included in this press release.

To calculate the dollar-based net retention rate, we first identify the cohort of customers that generated revenue in the same quarter of the prior year. The dollar-based net retention rate is obtained by dividing the revenue generated from that cohort in a quarter, by the revenue generated from that same cohort in the corresponding quarter in the prior year. The dollar-based net retention rate reported in a quarter is then obtained by averaging the result from that quarter by the corresponding results from each of the prior three quarters. Customers of acquired businesses are included in the subsequent year's calendar quarter of acquisition. Our dollar-based net retention rate increases when such customers increase usage of a product, extend usage of a product to new applications or adopt a new product. Our dollar-based net retention rate decreases when such customers cease or reduce usage of a product or when we lower prices on our solutions.

# Condensed Consolidated Statements of Operations (In thousands, except share and per share amounts) (Unaudited)

|   | Three months ended March 31, |                |         |            |
|---|------------------------------|----------------|---------|------------|
|   |                              | 2023           |         | 2022       |
| Revenue   | \$                           | 137,844        | \$      | 131,364    |
| Cost of revenue   |                              | 82,191         |         | 75,950     |
| Gross profit  |                              | 55,653         |         | 55,414     |
| Operating expenses:   |                              |                |         |            |
| Research and development  |                              | 25,661         |         | 22,427     |
| Sales and marketing   |                              | 25,029         |         | 23,152     |
| General and administrative  |                              | 16,719         |         | 16,705     |
| Total operating expenses  |                              | 67,409         |         | 62,284     |
| Operating loss  |                              | (11,756)       |         | (6,870)    |
| Other income, net   |                              | ,              |         | ,          |
| Net gain on extinguishment of debt  |                              | 12,767         |         | _          |
| Other (expense) income, net   |                              | (528)          |         | 235        |
| Total other income, net   |                              | 12,239         |         | 235        |
| Income (loss) before income taxes   |                              | 483            |         | (6,635)    |
| Income tax benefit (provision)  |                              | 3,128          |         | (179)      |
| Net income (loss)   | \$                           | 3,611          | \$      | (6,814)    |
| Nationary (last) and hour   |                              |                |         |            |
| Net income (loss) per share:  | ¢                            | 0.14           | ď       | (0.27)     |
| Basic Diluted   | \$<br>\$                     |                | \$      | (0.27)     |
| Diluted   | Φ                            | (0.28)         | Ф       | (0.27)     |
| Numerator used to compute net income (loss) per share:                    |                              |                |         |            |
| Basic   | \$                           | 3,611          | \$      | (6,814)    |
| Diluted   | \$                           | (8,087)        | \$      | (6,814)    |
| Weighted average number of common shares outstanding:                     |                              |                |         |            |
| Basic   |                              | 25,448,452     |         | 25,220,052 |
| Diluted   |                              | 29,273,258     |         | 25,220,052 |
| The Commence and total stable hand commence in surrous of all and         |                              |                |         |            |
| The Company recognized total stock-based compensation expense as follows: |                              | Three months e | ended N | March 31.  |
|   |                              | 2023           |         | 2022       |
| Cost of revenue   | \$                           | 192            | \$      | 99         |
| Research and development  |                              | 3,141          |         | 1,868      |
| Sales and marketing   |                              | 1,237          |         | 899        |
| General and administrative  |                              | 2,808          |         | 2,480      |
|   |                              | = 2=2          | -       | = 0.46     |

Total

7,378

5,346

## Condensed Consolidated Balance Sheets (In thousands) (Unaudited)

| Cash and cash equivalents         \$ 85,98         \$ 113,041           Marketable securities         38,214         71,231           Accounts receivable, net of allowance for doubtful accounts         63,24         74,245           Deferred costs         3,651         3,566           Prepaid expenses and other current assets         209,56         279,608           Total current assets         209,95         279,608           Operating right-of-use asset, net         8,47         9,993           Distinguight assets, net         4,647         9,993           Intagglie assets, net         4,935         4,938           Oberating right-of-use asset, net         4,935         4,938           Use producting right-of-use asset, net         1,622         17,370           Deferred costs, non-current         4,935         4,938           Object of Langelland and equipment, net         1,932         4,938           Oble of Langelland and set of Langelland and Equations (Langelland and Langelland Langelland And Langelland And Langelland And Langelland And La |   | As o | of March 31,<br>2023 | As of December 31,<br>2022 |          |  |
|---|---|------|----------------------|----------------------------|----------|--|
| Cash and cash equivalents         \$ 85,98         \$ 113,041           Marketable securities         38,214         71,231           Accounts receivable, net of allowance for doubtful accounts         63,24         74,245           Deferred costs         3,651         3,566           Prepaid expenses and other current assets         209,56         279,608           Total current assets         209,95         279,608           Operating right-of-use asset, net         8,47         9,993           Distinguight assets, net         4,647         9,993           Intagglie assets, net         4,935         4,938           Oberating right-of-use asset, net         4,935         4,938           Use producting right-of-use asset, net         1,622         17,370           Deferred costs, non-current         4,935         4,938           Object of Langelland and equipment, net         1,932         4,938           Oble of Langelland and set of Langelland and Equations (Langelland and Langelland Langelland And Langelland And Langelland And Langelland And La | Assets  |      |                      |                            |          |  |
| Marketable securities         38,214         71,231           Accounts receivable, net of allowance for doubtful accounts         63,224         74,635           Defered costs         3,651         3,565           Prepaid expenses and other current assets         19,569         279,608           Tord current assets         102,055         9,783           Opperating right-of-use asset, net         102,025         177,370           Operating right-of-use asset, net         4,943         4,933           Deferred costs, non-current         4,935         4,938           Oberlend Cost, non-current         28,102         31,275           Goodwill         31,275         326,405           Stotal assets         8,812         299,318           Stotal sates         8,812         299,318           Constraint James and Stockholders' equity         8,92         29,318           Current part Isabilities         5,514         6,257   | Current assets:   |      |                      |                            |          |  |
| Accounts receivable, net of allowance for doubtful accounts         63,24         74,465           Deferred costs         3,61         3,661           Prepaid expenses and other current assets         209,56         279,608           Propetty, plant and equipment, net         102,075         99,753           Operating right-of-use asset, net         8,44         9,993           Intangible assets, net         4,935         4,938           Operating right-of-use asset, net         4,935         4,938           Oberred Costs, non-current         4,935         4,938           Oberred Costs, non-current         4,935         4,938           Oberred Costs, non-current assets         8,812         3,2645           Godwill         331,275         326,405           Oberred Costs, non-current assets         8,812         3,2645           Godwill         331,275         4,328           Oberred Costs, non-current several    | Cash and cash equivalents                                   | \$   | 85,298               | \$                         | 113,641  |  |
| Defered coss         3.65         3.56           Prepaid expenses and other current assets         209.5         27.06           Tool current assets         209.5         27.06           Property, plant and equipment, net         102.07         99.75           Operating right-of-use asset, net         8.44         9.993           Istangible assets, net         4.93         4.93           Deferred costs, non-current         4.93         3.12,13           Goodwill         331,25         3.26,405           Total assets         8.61,21         \$ 2.02,100           Total assets         8.61,21         \$ 2.02,100           Total assets         \$ 86,12         \$ 2.02,100           Total assets         \$ 16,50         \$ 2.02,50           Total assets         \$ 16,50         \$ 2.02,50           Accured Liabilities         7,30         \$ 1,00           Accured Expenses and other current liabilities         9,30         \$ 1,00           Operating lease liability, current         4,24         \$ 1,00   | Marketable securities                                       |      | 38,214               |                            | 71,231   |  |
| Prepaid expenses and other current assets         19,50e         16,70e           Total current assets         209,05e         279,06e           Roperty, plant and equipment, net         102,07e         9,783           Operating right-of-use asset, net         8,447         9,993           Interplaced costs, non-current         4,935         4,936           Other long-term assets         28,192         31,257           Other long-term assets         28,192         326,405           Other long-term assets         331,275         326,405           Total costs         8,001         39,303           Total costs         8,001         32,005           Accounts payable         5,1636         26,750           Accured expenses and other current liabilities         5,1636         32,005           Current portion of deferred revenue         7,322         10,009           Operating lease liability, current         8,436         3,436           Total current liabilities         13,312         11,176           Operating lease liability, net of current portion         3,788         4,640           Deferred revenue, net of current portion         3,788         4,640           Deferred revenue, net of current portion         3,238         3,846   | Accounts receivable, net of allowance for doubtful accounts |      | 63,224               |                            | 74,465   |  |
| Total current assets         209,556         279,608           Property, plant and equipment, net         102,075         99,753           Operating right-of-use asset, net         8,447         9,993           Intangible assets, net         176,242         177,370           Defered costs, non-current         4,938         4,938           Other long-term assets         28,192         31,255           Goodwill         331,275         326,405           Total assets         8,861,22         \$ 292,318           Exhibitises           Unital bilities           Unital bilities           Accounts payable         \$ 16,376         \$ 26,750           Accured expenses and other current liabilities         5,151         6,257           Current portion of deferred revenue         7,322         10,049           Operating lease liability, current         94,99         11,007           Other Liabilities         33,125         34,248           Operating lease liability, net of current portion         3,78         4,640           Operating lease liability, et of current portion         8,29         3,846           Offerend revenue, net of current portion         8,29         3,846           Oeferred tax h  | Deferred costs  |      | 3,651                |                            | 3,566    |  |
| Property, plant and equipment, net         102,075         99,733           Operating right-of-use asset, net         8,447         9,993           Intangible assets, net         176,242         177,300           Deferred costs, non-current         4,935         4,938           Other long-term assets         28,192         31,251           Goodwill         331,275         326,405           Total assets         8,812         39,931           Total stockholders' equity         8         16,376         29,931           Current liabilities         16,376         2,675         2,675           Accounts payable         \$ 16,376         2,575         4,625         2,718         4,625         2,718         4,625         7,410         4,625         2,718         4,625         7,410         4,740         1,740         4,740 <td< td=""><td>Prepaid expenses and other current assets</td><td></td><td>19,569</td><td></td><td>16,705</td></td<>   | Prepaid expenses and other current assets                   |      | 19,569               |                            | 16,705   |  |
| Operating right-of-use asset, net         8,447         9,938           Intangible assets, net         176,242         177,370           Deferred costs, non-current         4,938         4,938           Other long-term assets         28,192         31,251           Goodwill         331,275         326,405           Total assets         861,122         \$ 929,318           Liabilities and stockholders' equity           Current liabilities:           Accrued expenses and other current liabilities         57,514         62,577           Accrued expenses and other current liabilities         7,302         7,181           Advanced billings         7,302         7,481           Advanced billings         7,302         114,007           Operating lease liability, current         6,476         7,452           Operating lease liability, eurent of current portion         3,782         11,007           Other liabilities         3,712         11,176           Operating lease liability, net of current portion         8,200         8,306           Operating lease liability, net of current portion         8,220         8,306           Operating lease liability         3,703         4,640           Operating lease liability  | Total current assets  |      | 209,956              | ,                          | 279,608  |  |
| Intangible assets, net         176,242         177,370           Deferred costs, non-current         4,935         4,938           Other long-term assets         28,192         31,251           Goodwill         331,275         326,405           Total assets         \$ 861,122         \$ 929,318           Liabilities and stockholders' equity           Turnett liabilities           Accrued expenses and other current liabilities         \$ 16,376         \$ 26,750           Accrued expenses and other current liabilities         57,514         62,577           Current portion of deferred revenue         7,302         7,181           Advanced billings         7,322         10,049           Operating lease liability, current         6,476         7,450           Operating lease liability, eurent portion         3,732         11,107           Other liabilities         3,732         4,640           Operating lease liability, nurent of current portion         8,220         8,306           Operating lease liability, eurent of current portion         8,220         8,306           Deferred revenue, net of current portion         8,220         8,306           Convertible senior notes         57,13         657,141           Total   | Property, plant and equipment, net                          |      | 102,075              |                            | 99,753   |  |
| Deferred costs, non-current         4,935         4,938           Other long-term assets         28,192         31,251           Goodwill         331,275         326,405           Total assets         861,212         \$ 929,318           Liabilities and stockholders' equity           Urrent liabilities           Accounts payable         \$ 16,376         \$ 26,750           Accured expenses and other current liabilities         7,302         7,818           Advanced billings         7,322         10,049           Operating lease liability, current         6,476         7,450           Operating lease liability, current         94,900         114,007           Other liabilities         33,78         4,640           Operating lease liability, net of current portion         8,20         8,30           Operating lease liability, net of current portion         8,20         8,30           Operating lease liability         3,378         4,640           Operating lease liability, net of current portion         8,20         8,30           Operating lease liability, net of current portion         8,20         8,30           Operating lease liability         4,40         4,40           Operating lease liability         <   | Operating right-of-use asset, net                           |      | 8,447                |                            | 9,993    |  |
| Other long-term assets         28,192         31,251           Goodwill         331,275         326,405           Total assets         \$ 861,122         \$ 929,318           Lisbilities and stockholders' equity           Urrent liabilities:           Accounts payable         \$ 16,376         \$ 26,750           Accrued expenses and other current liabilities         7,302         7,810           Current portion of deferred revenue         7,302         10,404           Advanced billings         6,476         7,450           Operating lease liability, current         94,90         114,007           Other liabilities         3,78         4,640           Operating lease liability, net of current portion         3,78         4,640           Operating lease liability, net of current portion         8,20         8,306           Operating lease liability, ent of current portion         8,20         8,306           Operating lease liability, ent of current portion         8,20         8,306           Operating lease liability, ent of current portion         8,20         8,306           Operating lease liability, ent of current portion         8,20         8,306           Operating lease liability, ent of current portion         8,20         8,306 <td>Intangible assets, net</td> <td></td> <td>176,242</td> <td></td> <td>177,370</td>   | Intangible assets, net                                      |      | 176,242              |                            | 177,370  |  |
| Godwill         331,275         326,405           Total assets         8 61,122         999,318           Liabilities and stockholders' equity           Urrent liabilities           Accounts payable         \$ 16,376         6,26,75           Accounted expenses and other current liabilities         57,514         62,577           Current portion of deferred revenue         7,302         7,181           Advanced billings         7,322         10,049           Operating lease liability, current         6,476         7,450           Operating lease liability, numpt         11,076         7,450           Other liabilities         33,312         11,176           Operating lease liability, net of current portion         3,778         4,640           Deferred revenue, net of current portion         3,220         8,306           Deferred revenue, net of current portion         3,220         8,306           Convertible senior notes         31,232         48,046           Convertible senior notes         57,13         58,046           Stockholders' equity         57,13         657,141           Stockholders' equity         26         25           Class A and Class B common stock         37,81         36,4913   | Deferred costs, non-current                                 |      | 4,935                |                            | 4,938    |  |
| Total assets         \$ 861,122         929,318           Liabilities and stockholders' equity           Current liabilities:           Accounts payable         \$ 16,376         26,575           Accrued expenses and other current liabilities         57,514         62,577           Current portion of deferred revenue         7,302         7,181           Advanced billings         6,476         7,450           Operating lease liability, current         6,476         7,450           Total current liabilities         94,990         114,007           Other liabilities         33,378         4,640           Operating lease liability, net of current portion         3,278         4,640           Operating lease liability, net of current portion         3,278         4,640           Operating lease liability, net of current portion         3,232         3,346           Operating lease liability, net of current portion         3,232         3,346           Operating lease liability, net of current portion         3,232         3,346           Operating lease liability, net of current portion         3,232         3,346           Operating lease liability, net of current portion         5,222         3,346           Operating lease liability         3,342         <   | Other long-term assets                                      |      | 28,192               |                            | 31,251   |  |
| Liabilities and stockholders' equity           Current liabilities:           Accounts payable         \$ 16,376         \$ 26,750           Accrued expenses and other current liabilities         57,514         62,577           Current portion of deferred revenue         7,302         7,181           Advanced billings         7,322         10,049           Operating lease liability, current         6,476         7,450           Total current liabilities         94,990         114,007           Other liabilities         3,778         4,640           Operating lease liability, net of current portion         8,220         8,306           Deferred revenue, net of current portion         8,220         8,306           Deferred tax liability         34,328         38,466           Convertible senior notes         417,085         480,546           Total liabilities         571,713         657,141           Stockholders' equity:         571,713         657,141           Stockholders' equity:         26         25           Additional paid-in capital         370,814         364,913           Accumulated deficit         (44,936)         (48,547)           Accumulated other comprehensive loss         (36,495)         (4   | Goodwill  |      | 331,275              |                            | 326,405  |  |
| Current liabilities:       3       16,376       \$       26,750         Accounts payable       57,514       62,577         Current portion of deferred revenue       7,302       7,181         Advanced billings       7,322       10,049         Operating lease liability, current       6,476       7,450         Total current liabilities       94,990       114,007         Other liabilities       13,312       11,176         Operating lease liability, net of current portion       3,778       4,640         Deferred revenue, net of current portion       8,220       8,306         Deferred tax liability       34,328       38,466         Convertible senior notes       417,085       480,546         Total liabilities       57,171       657,141         Stockholders' equity:       26       25         Class A and Class B common stock       26       25         Additional paid-in capital       370,814       364,913         Accumulated deficit       44,936       448,547         Accumulated other comprehensive loss       (36,495)       (44,214)         Total stockholders' equity       289,090       272,177  | Total assets  | \$   | 861,122              | \$                         | 929,318  |  |
| Accounts payable         \$ 16,376         \$ 26,750           Accrued expenses and other current liabilities         57,514         62,577           Current portion of deferred revenue         7,302         7,181           Advanced billings         7,322         10,049           Operating lease liability, current         94,990         114,007           Other Liabilities         13,312         11,176           Operating lease liability, net of current portion         8,220         8,306           Operating lease liability, net of current portion         8,220         8,306           Deferred revenue, net of current portion         8,220         8,306           Convertible senior notes         417,085         480,546           Total liabilities         571,713         657,141           Stockholders' equity:         2         25         480,546           Class A and Class B common stock         26         25         5           Additional paid-in capital         370,814         364,913           Accumulated deficit         (44,304)         (48,547)           Accumulated other comprehensive loss         (36,495)         (44,214)           Total stockholders' equity         289,409         272,171   | Liabilities and stockholders' equity                        |      |                      |                            |          |  |
| Accrued expenses and other current liabilities         57,514         62,577           Current portion of deferred revenue         7,302         7,181           Advanced billings         7,322         10,049           Operating lease liability, current         6,476         7,450           Total current liabilities         94,990         114,007           Other liabilities         13,312         11,176           Operating lease liability, net of current portion         3,778         4,640           Deferred revenue, net of current portion         8,220         8,306           Deferred tax liability         34,328         38,466           Convertible senior notes         417,085         480,546           Total liabilities         57,713         657,411           Stockholders' equity:         26         25           Additional paid-in capital         370,814         364,913           Accumulated deficit         (44,936)         (48,547)           Accumulated other comprehensive loss         (36,495)         (44,214)           Total stockholders' equity         289,409         272,177  | Current liabilities:  |      |                      |                            |          |  |
| Current portion of deferred revenue       7,302       7,181         Advanced billings       7,322       10,049         Operating lease liability, current       6,476       7,450         Total current liabilities       94,990       114,007         Other liabilities       13,312       11,176         Operating lease liability, net of current portion       8,20       8,306         Deferred revenue, net of current portion       8,20       8,306         Deferred tax liability       34,328       38,466         Convertible senior notes       417,085       480,546         Total liabilities       571,713       657,141         Stockholders' equity:       26       25         Class A and Class B common stock       26       25         Additional paid-in capital       370,814       364,913         Accumulated deficit       (44,936)       (48,547)         Accumulated other comprehensive loss       (36,495)       (44,214)         Total stockholders' equity       289,409       272,177   | Accounts payable  | \$   | 16,376               | \$                         | 26,750   |  |
| Advanced billings       7,322       10,049         Operating lease liability, current       6,476       7,450         Total current liabilities       94,990       114,007         Other liabilities       13,312       11,176         Operating lease liability, net of current portion       3,778       4,640         Deferred revenue, net of current portion       8,220       8,306         Deferred tax liability       34,328       38,466         Convertible senior notes       417,085       480,546         Total liabilities       571,713       657,141         Stockholders' equity:       26       25         Additional paid-in capital       370,814       364,913         Accumulated deficit       (44,936)       (48,547)         Accumulated other comprehensive loss       (36,495)       (44,214)         Total stockholders' equity       289,409       272,177  | Accrued expenses and other current liabilities              |      | 57,514               |                            | 62,577   |  |
| Operating lease liability, current         6,476         7,450           Total current liabilities         94,990         114,007           Other liabilities         13,312         11,176           Operating lease liability, net of current portion         3,778         4,640           Deferred revenue, net of current portion         8,220         8,306           Deferred tax liability         34,328         38,466           Convertible senior notes         417,085         480,546           Total liabilities         571,713         657,141           Stockholders' equity:         26         25           Additional paid-in capital         370,814         364,913           Accumulated deficit         (44,936)         (48,547)           Accumulated other comprehensive loss         (36,495)         (44,214)           Total stockholders' equity         289,409         272,177   | Current portion of deferred revenue                         |      | 7,302                |                            | 7,181    |  |
| Total current liabilities       94,990       114,007         Other liabilities       13,312       11,176         Operating lease liability, net of current portion       3,778       4,640         Deferred revenue, net of current portion       8,220       8,306         Deferred tax liability       34,328       38,466         Convertible senior notes       417,085       480,546         Total liabilities       571,713       657,141         Stockholders' equity:       26       25         Additional paid-in capital       370,814       364,913         Accumulated deficit       (44,936)       (48,547)         Accumulated other comprehensive loss       (36,495)       (44,214)         Total stockholders' equity       289,409       272,177  | Advanced billings   |      | 7,322                |                            | 10,049   |  |
| Other liabilities       13,312       11,176         Operating lease liability, net of current portion       3,778       4,640         Deferred revenue, net of current portion       8,220       8,306         Deferred tax liability       34,328       38,466         Convertible senior notes       417,085       480,546         Total liabilities       571,713       657,141         Stockholders' equity:       26       25         Additional paid-in capital       370,814       364,913         Accumulated deficit       (44,936)       (48,547)         Accumulated other comprehensive loss       (36,495)       (44,214)         Total stockholders' equity       289,409       272,177   | Operating lease liability, current                          |      | 6,476                |                            | 7,450    |  |
| Operating lease liability, net of current portion       3,778       4,640         Deferred revenue, net of current portion       8,220       8,306         Deferred tax liability       34,328       38,466         Convertible senior notes       417,085       480,546         Total liabilities       571,713       657,141         Stockholders' equity:       26       25         Additional paid-in capital       370,814       364,913         Accumulated deficit       (44,936)       (48,547)         Accumulated other comprehensive loss       (36,495)       (44,214)         Total stockholders' equity       289,409       272,177   | Total current liabilities                                   |      | 94,990               |                            | 114,007  |  |
| Deferred revenue, net of current portion       8,220       8,306         Deferred tax liability       34,328       38,466         Convertible senior notes       417,085       480,546         Total liabilities       571,713       657,141         Stockholders' equity:       Class A and Class B common stock       26       25         Additional paid-in capital       370,814       364,913         Accumulated deficit       (44,936)       (48,547)         Accumulated other comprehensive loss       (36,495)       (44,214)         Total stockholders' equity       289,409       272,177  | Other liabilities   |      | 13,312               |                            | 11,176   |  |
| Deferred tax liability         34,328         38,466           Convertible senior notes         417,085         480,546           Total liabilities         571,713         657,141           Stockholders' equity:         26         25           Additional paid-in capital         370,814         364,913           Accumulated deficit         (44,936)         (48,547)           Accumulated other comprehensive loss         (36,495)         (44,214)           Total stockholders' equity         289,409         272,177  | Operating lease liability, net of current portion           |      | 3,778                |                            | 4,640    |  |
| Convertible senior notes       417,085       480,546         Total liabilities       571,713       657,141         Stockholders' equity:       Class A and Class B common stock       26       25         Additional paid-in capital       370,814       364,913         Accumulated deficit       (44,936)       (48,547)         Accumulated other comprehensive loss       (36,495)       (44,214)         Total stockholders' equity       289,409       272,177  | Deferred revenue, net of current portion                    |      | 8,220                |                            | 8,306    |  |
| Total liabilities       571,713       657,141         Stockholders' equity:       Class A and Class B common stock       26       25         Additional paid-in capital       370,814       364,913         Accumulated deficit       (44,936)       (48,547)         Accumulated other comprehensive loss       (36,495)       (44,214)         Total stockholders' equity       289,409       272,177   | Deferred tax liability                                      |      | 34,328               |                            | 38,466   |  |
| Stockholders' equity:         Class A and Class B common stock       26       25         Additional paid-in capital       370,814       364,913         Accumulated deficit       (44,936)       (48,547)         Accumulated other comprehensive loss       (36,495)       (44,214)         Total stockholders' equity       289,409       272,177   | Convertible senior notes                                    |      | 417,085              |                            | 480,546  |  |
| Class A and Class B common stock       26       25         Additional paid-in capital       370,814       364,913         Accumulated deficit       (44,936)       (48,547)         Accumulated other comprehensive loss       (36,495)       (44,214)         Total stockholders' equity       289,409       272,177   | Total liabilities   |      | 571,713              |                            | 657,141  |  |
| Additional paid-in capital       370,814       364,913         Accumulated deficit       (44,936)       (48,547)         Accumulated other comprehensive loss       (36,495)       (44,214)         Total stockholders' equity       289,409       272,177  | Stockholders' equity:                                       |      |                      |                            |          |  |
| Accumulated deficit       (44,936)       (48,547)         Accumulated other comprehensive loss       (36,495)       (44,214)         Total stockholders' equity       289,409       272,177   | Class A and Class B common stock                            |      | 26                   |                            | 25       |  |
| Accumulated deficit       (44,936)       (48,547)         Accumulated other comprehensive loss       (36,495)       (44,214)         Total stockholders' equity       289,409       272,177   | Additional paid-in capital                                  |      | 370,814              |                            | 364,913  |  |
| Accumulated other comprehensive loss (36,495) (44,214) Total stockholders' equity 289,409 272,177   |   |      | (44,936)             |                            | (48,547) |  |
| Total stockholders' equity 289,409 272,177  | Accumulated other comprehensive loss                        |      | (36,495)             |                            |          |  |
| <u></u>   | Total stockholders' equity                                  |      |                      |                            |          |  |
|   | Total liabilities and stockholders' equity                  | \$   | 861,122              | \$                         |          |  |

## Condensed Consolidated Statements of Cash Flows (In thousands) (Unaudited)

|   | Three months ended March 31, |          |    |          |  |
|---|------------------------------|----------|----|----------|--|
|   | 2023                         |          |    | 2022     |  |
| Cash flows from operating activities  |                              |          |    |          |  |
| Net income (loss)   | \$                           | 3,611    | \$ | (6,814)  |  |
| Adjustments to reconcile net income (loss) to net cash used in operating activities |                              |          |    |          |  |
| Depreciation and amortization   |                              | 8,894    |    | 9,170    |  |
| Non-cash reduction to the right-of-use asset  |                              | 1,601    |    | 1,910    |  |
| Amortization of debt discount and issuance costs                                    |                              | 1,011    |    | 760      |  |
| Stock-based compensation  |                              | 7,378    |    | 5,346    |  |
| Deferred taxes and other  |                              | (4,683)  |    | 94       |  |
| Net gain on extinguishment of debt  |                              | (12,767) |    | _        |  |
| Changes in operating assets and liabilities:  |                              |          |    |          |  |
| Accounts receivable, net of allowances  |                              | 11,335   |    | (7,416)  |  |
| Prepaid expenses and other assets   |                              | (1,509)  |    | (11,334) |  |
| Accounts payable  |                              | (10,707) |    | 11       |  |
| Accrued expenses and other liabilities  |                              | (8,619)  |    | 3,690    |  |
| Operating right-of-use liability  |                              | (1,899)  |    | (2,112)  |  |
| Net cash used in operating activities   | <u></u>                      | (6,354)  |    | (6,695)  |  |
| Cash flows from investing activities  |                              |          |    |          |  |
| Purchase of property, plant and equipment   |                              | (2,889)  |    | (5,272)  |  |
| Capitalized software development costs  |                              | (1,657)  |    | (653)    |  |
| Purchase of marketable securities   |                              | (10,849) |    | _        |  |
| Proceeds from sales and maturities of marketable securities                         |                              | 43,938   |    | _        |  |
| Proceeds from sale of business  |                              | 418      |    | _        |  |
| Net cash provided by (used in) investing activities                                 |                              | 28,961   |    | (5,925)  |  |
| Cash flows from financing activities  |                              |          |    |          |  |
| Payments on finance leases  |                              | (55)     |    | (48)     |  |
| Net cash paid for debt extinguishment   |                              | (51,146) |    | _        |  |
| Proceeds from exercises of stock options  |                              | 155      |    | 125      |  |
| Value of equity awards withheld for tax liabilities                                 |                              | (1,016)  |    | (1,701)  |  |
| Net cash used in financing activities   |                              | (52,062) |    | (1,624)  |  |
| Effect of exchange rate changes on cash, cash equivalents and restricted cash       |                              | 308      |    | (1,056)  |  |
| Net decrease in cash, cash equivalents, and restricted cash                         |                              | (29,147) |    | (15,300) |  |
| Cash, cash equivalents, and restricted cash, beginning of period                    |                              | 114,622  |    | 332,289  |  |
| Cash, cash equivalents, and restricted cash, end of period                          | \$                           | 85,475   | \$ | 316,989  |  |

## Reconciliation of Non-GAAP Financial Measures (In thousands, except share and per share amounts) (Unaudited)

Non-GAAP Gross Profit and Non-GAAP Gross Margin

|  | Three months ended March 31, |          |        |  |  |  |
|--|------------------------------|----------|--------|--|--|--|
|  | <br>2023                     |          | 2022   |  |  |  |
| Gross Profit                               | \$<br>55,653                 | \$       | 55,414 |  |  |  |
| Gross Profit Margin %                      | 40 %                         | ó        | 42 %   |  |  |  |
| Depreciation                               | 3,529                        |          | 3,376  |  |  |  |
| Amortization of acquired intangible assets | 1,945                        |          | 2,032  |  |  |  |
| Stock-based compensation                   | 192                          |          | 99     |  |  |  |
| Non-GAAP Gross Profit                      | \$<br>61,319                 | \$       | 60,921 |  |  |  |
| Non-GAAP Gross Margin % (1)                | <br>54 %                     | <u> </u> | 53 %   |  |  |  |

<sup>(1)</sup> Calculated by dividing Non-GAAP gross profit by revenue less pass-through messaging surcharges of \$23.4 million and \$17.4 million for the three months ended March 31, 2023 and 2022, respectively.

#### Reconciliation of Non-GAAP Financial Measures (In thousands, except share and per share amounts) (Unaudited)

#### Non-GAAP Net Income

|  | Three months ended March 31, |            |      |            |  |
|--|------------------------------|------------|------|------------|--|
|  |                              | 2023       | 2022 |            |  |
| Net income (loss)  | \$                           | 3,611      | \$   | (6,814)    |  |
| Stock-based compensation   |                              | 7,378      |      | 5,346      |  |
| Amortization of acquired intangibles                                   |                              | 4,274      |      | 4,566      |  |
| Amortization of debt discount and issuance costs for convertible debt  |                              | 562        |      | 760        |  |
| Gain on sale of business   |                              | _          |      | (918)      |  |
| Net gain on extinguishment of debt                                     |                              | (12,767)   |      | _          |  |
| Non-recurring items not indicative of ongoing operations and other (1) |                              | 559        |      | 155        |  |
| Estimated tax effects of adjustments (2)                               |                              | (2,427)    |      | (551)      |  |
| Non-GAAP net income  | \$                           | 1,190      | \$   | 2,544      |  |
| Interest expense on Convertible Notes (3)                              |                              | 338        |      | 393        |  |
| Numerator used to compute Non-GAAP diluted net income per share        | \$                           | 1,528      | \$   | 2,937      |  |
| Net income (loss) per share  |                              |            |      |            |  |
| Basic  | \$                           | 0.14       | \$   | (0.27)     |  |
| Diluted  | \$                           | (0.28)     | •    | (0.27)     |  |
| Dialect  | Ψ                            | (0.23)     | Ψ    | (0.27)     |  |
| Non-GAAP net income per Non-GAAP share                                 |                              |            |      |            |  |
| Basic  | \$                           | 0.05       | \$   | 0.10       |  |
| Diluted  | \$                           | 0.05       | \$   | 0.09       |  |
| Weighted average number of shares outstanding                          |                              |            |      |            |  |
| Basic  |                              | 25,448,452 |      | 25,220,052 |  |
| Diluted  |                              | 29,273,258 |      | 25,220,052 |  |
| Non-GAAP basic shares  |                              | 25,448,452 |      | 25,220,052 |  |
| Convertible debt conversion  |                              | 3,824,806  |      | 5,788,805  |  |
| Stock options issued and outstanding                                   |                              | 78,341     |      | 136,770    |  |
|  |                              |            |      |            |  |
| Non-GAAP diluted shares  |                              | 29,351,599 |      | 31,145,627 |  |

<sup>(1)</sup> Non-recurring items not indicative of ongoing operations and other include \$0.4 million of expense resulting from the early termination of our undrawn Silicon Valley Bank credit facility and \$0.2 million of losses on disposals of property, plant and equipment for the three months ended March 31, 2023, and \$0.2 million of losses on disposals of property, plant and equipment for the three months ended March 31, 2022.

<sup>(2)</sup> The estimated tax-effect of adjustments is determined by recalculating the tax provision on a Non-GAAP basis. The Non-GAAP effective income tax rate was (143.4)% and 22.3% for the three months ended March 31, 2023 and 2022, respectively. For the three months ended March 31, 2023, the Non-GAAP effective income tax rate differed from the federal statutory tax rate of 21% in the U.S. primarily due to the near breakeven year-to-date Non-GAAP pre-tax book income in relation to the research and development tax credits generated in 2023. We analyze the Non-GAAP valuation allowance position on a quarterly basis. In the fourth quarter of 2022, we removed the valuation allowance against all U.S. deferred tax assets for Non-GAAP purposes as a result of cumulative Non-GAAP U.S. income over the past three years and a significant depletion of net operating loss and tax credit carryforwards on a Non-GAAP basis. As of March 31, 2023, we have no valuation allowance against our remaining deferred tax assets for Non-GAAP purposes.

<sup>(3)</sup> Upon the adoption of ASU 2020-06 on January 1, 2022, net income is increased for interest expense as part of the calculation for diluted Non-GAAP earnings per share.

## **Reconciliation of Non-GAAP Financial Measures**

(In thousands, except share and per share amounts)
(Unaudited)

## Adjusted EBITDA

|  | Three months ended March 31, |          |    |         |
|--|------------------------------|----------|----|---------|
|  |                              | 2023     |    | 2022    |
| Net income (loss)  | \$                           | 3,611    | \$ | (6,814) |
| Income tax (benefit) provision   |                              | (3,128)  |    | 179     |
| Interest expense, net  |                              | 914      |    | 1,250   |
| Depreciation   |                              | 4,620    |    | 4,604   |
| Amortization   |                              | 4,274    |    | 4,566   |
| Stock-based compensation   |                              | 7,378    |    | 5,346   |
| Gain on sale of business   |                              | _        |    | (918)   |
| Net gain on extinguishment of debt                                     |                              | (12,767) |    | _       |
| Non-recurring items not indicative of ongoing operations and other (1) |                              | 157      |    | 155     |
| Adjusted EBITDA  | \$                           | 5,059    | \$ | 8,368   |

<sup>(1)</sup> Non-recurring items not indicative of ongoing operations and other include \$0.2 million of losses on disposals of property, plant and equipment for the three months ended March 31, 2023 and 2022.

## Free Cash Flow

|  | Three months ended March 31, |          |    |          |
|--|------------------------------|----------|----|----------|
|  | 202                          | 3        |    | 2022     |
| Net cash used in operating activities            | \$                           | (6,354)  | \$ | (6,695)  |
| Net cash used in investing in capital assets (1) |                              | (4,546)  |    | (5,925)  |
| Free cash flow                                   | \$                           | (10,900) | \$ | (12,620) |

<sup>(1)</sup> Represents the acquisition cost of property, plant and equipment and capitalized development costs for software for internal use.