# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

		FORM 8-K	
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		CURRENT REPORT Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934	
	Date of Rep	ort (Date of earliest event reported) Octobe	er 29, 2020
		BANDWIDTH INC.	
	(Exac	ct name of registrant as specified in its char	ter)
Delaw (State or other of incorpo	jurisdiction	001-38285 (Commission File Number)	56-2242657 (IRS Employer Identification No.)
	· (A	900 Main Campus Drive Raleigh, NC 27606 Address of principal executive offices) (Zip Code)	
	Re	(800) 808-5150 gistrant's telephone number, including area codo	e
	(Forme	Not Applicable r name or former address, if changed since last r	eport)
Check the appropriate box b	elow if the Form 8-K filing is intend	ed to simultaneously satisfy the filing obligati	on of the registrant under any of the following provisions:
	cations pursuant to Rule 425 under tl		5
	pursuant to Rule 14a-12 under the	` ,	
☐ Pre-commencement	nt communications pursuant to Rule	14d-2(b) under the Exchange Act (17 CFR 24	40.14d-2(b))
☐ Pre-commencement	nt communications pursuant to Rule	13e-4(c) under the Exchange Act (17 CFR 24	10.13e-4(c))
	Securi	ies registered pursuant to Section 12(b) of the	Act:
Tir	tle of each class	Trading Symbol(s)	Name of each exchange on which registered
	Stock, par value \$0.001 per share	BAND	NASDAQ Global Select Market
	ther the registrant is an emerging groat of 1934 (§240.12b-2 of this chap		ecurities Act of 1933 (§230.405 of this chapter) or Rule 12b-2
0	1	,	Emerging growth company $\Box$
If an emerging growth comp	any, indicate by check mark if the re	gistrant has elected not to use the extended tra	ansition period for complying with any new or revised
financial accounting standard	ds provided pursuant to Section 13(a	) of the Exchange Act.	_

### Item 2.02 Results of Operations and Financial Condition.

On October 29, 2020, Bandwidth Inc. ("Bandwidth") issued a press release reporting its financial results for the third quarter ended September 30, 2020. A copy of the press release is furnished as Exhibit 99.1 to this Current Report on Form 8-K. The information furnished with this Item 2.02, including Exhibit 99.1, shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended, or otherwise subject to the liabilities of that section, nor shall it be deemed incorporated by reference into any filing under the Securities Act of 1933, as amended, except as expressly set forth by specific reference in such a filing.

### Item 9.01 Financial Statements and Exhibits.

### (d) Exhibits

Exhibit No.	Description
<u>99.1</u>	Bandwidth Inc. press release, dated October 29, 2020
104	Cover Page Interactive File (the cover page tags are embedded within the Inline XBRL document)

### **SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

BANDWIDTH INC.

Date: October 29, 2020 By: /s/ Jeffrey A. Hoffman

Name: Jeffrey A. Hoffman
Title: Chief Financial Officer



### **Bandwidth Announces Third Quarter 2020 Financial Results**

Total third quarter revenue of \$84.8 million, up 40% year-over-year CPaaS third quarter revenue of \$73.8 million, up 43% year-over-year Active CPaaS customers of 2,015, up 25% year-over-year Dollar-based net retention rate of 131%

**Raleigh, NC** - **October 29, 2020** - Bandwidth Inc. (NASDAQ: BAND), a leading enterprise cloud communications company, today announced financial results for the third guarter ended September 30, 2020.

"We delivered our strongest quarter ever and are raising our annual revenue outlook. The strength in our business is fueled by our relentless focus on customer success and highlighted by our robust dollar-based net retention. Our value proposition is strong and our commitment to our mission and customers will now expand across the globe," said David Morken, chief executive officer of Bandwidth. "Looking ahead, I couldn't be more excited about our opportunities as we unite Bandwidth's deep U.S. presence with Voxbone's world-wide presence to create a global software platform, network and team unlike any other."

### Third Quarter 2020 Financial Highlights

- **Revenue**: Total revenue for the third quarter of 2020 was \$84.8 million, up 40% compared to \$60.5 million in the third quarter of 2019. Within total revenue, CPaaS revenue was \$73.8 million, up 43% compared to \$51.5 million for the third quarter of 2019. Other revenue contributed the remaining \$11.0 million for the third quarter of 2020. Other revenue was \$9.0 million in the same period last year.
- **Gross Profit**: Gross profit for the third quarter of 2020 was \$39.2 million, compared to \$27.4 million for the third quarter of 2019. Gross margin for the third quarter of 2020 was 46%, compared to 45% for the third quarter of 2019. Non-GAAP gross profit for the third quarter of 2020 was \$41.6 million, compared to \$29.1 million for the third quarter of 2019. Non-GAAP gross margin was 49% for the third quarter of 2020, compared to 48% for the third quarter of 2019.
- **Net (Loss):** Net loss for the third quarter of 2020 was \$(2.4) million, or \$(0.10) per share, based on 24.2 million weighted average shares outstanding. During the third quarter of 2019, net loss was \$(1.0) million, or \$(0.04) per share, based on 23.4 million weighted average shares outstanding.
- **Non-GAAP Net Income (Loss):** Non-GAAP net income for the third quarter of 2020 was \$6.5 million, or \$0.24 per share, based on 26.5 million weighted average diluted shares outstanding. This compares to a Non-GAAP net loss of \$(1.4) million, or \$(0.06) per share, based on 23.4 million weighted average shares outstanding for the third quarter of 2019.
- **Adjusted EBITDA**: Adjusted EBITDA was \$9.3 million for the third quarter of 2020, compared to \$(0.6) million for the third quarter of 2019.

Additional information regarding the non-GAAP financial measures discussed in this release, including an explanation of these measures and how each is calculated, is included below under the heading "Non-GAAP Financial Measures." A reconciliation of GAAP to non-GAAP financial measures has also been provided in the financial tables included below.

### Third Quarter 2020 Key Metrics

- The number of active CPaaS customers was 2,015 as of September 30, 2020, an increase of 25% from 1,610 as of September 30, 2019.
- The dollar-based net retention rate was 131% during the third quarter of 2020, compared to 116% during the third quarter of 2019.

Additional information regarding our active CPaaS customers and dollar-based net retention rate and how each are calculated are included below.

### **Financial Outlook**

Bandwidth's outlook assumes current business conditions, current foreign currency exchange rates and the impact of the anticipated acquisition of Voxbone expected to close on October 31, 2020. Bandwidth is providing guidance for its fourth quarter and full year 2020 as follows (guidance includes outlook for Voxbone from November 1, 2020):

- **Fourth Quarter 2020 Guidance**: CPaaS revenue is expected to be in the range of \$84.3 million to \$84.8 million. Total revenue is expected to be in the range of \$96.5 million to \$97.0 million. Non-GAAP earnings per share is expected to be in the range of \$0.03 to \$0.05 per share, using 27.5 million weighted average diluted shares outstanding.
- **Full Year 2020 Guidance**: CPaaS revenue is expected to be in the range of \$284.3 million to \$284.8 million. Total revenue is expected to be in the range of \$326.6 million to \$327.1 million. Non-GAAP earnings per share is expected to be in the range of \$0.44 to \$0.46 per share, using 25.8 million weighted average diluted shares outstanding.

Bandwidth has not reconciled its fourth quarter and full-year guidance related to non-GAAP net earnings or loss to GAAP net earnings or loss and non-GAAP earnings or loss, because stock-based compensation cannot be reasonably calculated or predicted at this time. Accordingly, a reconciliation is not available without unreasonable effort.

### **Quarterly Conference Call**

Bandwidth will host a conference call today at 5:00 p.m. Eastern Time to review the Company's financial results for the third quarter ended September 30, 2020. To access this call, dial (855) 327-6837 for the U.S. or Canada, or (631) 891-4304 for callers outside the U.S. or Canada. A live webcast of the conference call will be accessible from the Investors section of Bandwidth's website at https://investors.bandwidth.com, and a recording will be archived and accessible at https://investors.bandwidth.com. An audio replay of this conference call will also be available through November 5, 2020, by dialing (844) 512-2921 for the U.S. or Canada, or (412) 317-6671 for callers outside the U.S. or Canada, and entering passcode 10011373.

### **About Bandwidth Inc.**

Bandwidth (NASDAQ: BAND) is a leading enterprise cloud communications company. Companies like Google, Microsoft, Cisco, Zoom and RingCentral use Bandwidth's APIs to easily embed voice, messaging and 911 access into software and applications. Bandwidth is the first and only CPaaS provider offering a robust selection of communications APIs built around their own nationwide IP voice network - one of the largest in the nation. More information available at <a href="https://www.bandwidth.com">www.bandwidth.com</a>.

### **Forward-Looking Statements**

This press release includes forward-looking statements. All statements contained in this press release other than statements of historical facts, including, without limitation, statements regarding our ability to consummate the acquisition with Voxbone, future financial and business performance for the fourth quarter 2020 and full-year 2020, attractiveness of our product offerings and platform and the value proposition of our products, are forward-looking statements. The words "anticipate," "believe," "continue," "estimate," "expect," "intend," "guide," "may," "will" and similar expressions and their negatives are intended to identify forward-looking statements. We have based these forward-looking statements largely on our current expectations and projections about future events and financial trends that we believe may affect our financial condition, results of operations, business strategy, short-term and long-term business operations and objectives and financial needs. These forward-looking statements are subject to a number of risks and uncertainties, including, without limitation, our ability to consummate the acquisition with Voxbone, risks related to our rapid growth and ability to sustain our revenue growth rate, competition in the markets in which we operate, market growth, our ability to innovate and manage our growth, our ability to expand effectively into new markets, our ability to operate in compliance with applicable laws as well as other risks and uncertainties set forth in the "Risk Factors" section of our Form 10-K for the year ended December 31, 2019, filed with the Securities and Exchange Commission and any subsequent reports that we file with the Securities and Exchange Commission after December 31, 2019. Moreover, we operate in a very competitive and rapidly changing environment. New risks emerge from time to time. It is not possible for our management to predict all risks, nor can we assess the impact of all factors on our business or the extent to which any factor, or combination of factors, may cause actual results to differ materially from those contained in any forward-looking statements we may make. In light of these risks, uncertainties and assumptions, we cannot guarantee future results, levels of activity, performance, achievements or events and circumstances reflected in the forward-looking statements will occur. We are under no obligation to update any of these forward-looking statements after the date of this press release to conform these statements to actual results or revised expectations, except as required by law. You should, therefore, not rely on these forward-looking statements as representing our views as of any date subsequent to the date of this press release.

### **Non-GAAP Financial Measures**

To supplement our consolidated financial statements, which are prepared and presented in accordance with Generally Accepted Accounting Principles in the United States, or GAAP, we provide investors with certain non-GAAP financial measures and other business metrics, which we believe are helpful to our investors. We use these Non-GAAP financial measures and other business metrics for financial and operational decision-making purposes and as a means to evaluate period-to-period comparisons. We believe that these Non-GAAP financial measures and other business metrics provide useful information about our operating results, enhance the overall understanding of past financial performance and future prospects and allow for greater transparency with respect to metrics used by our management in its financial and operational decision-making.

The presentation of Non-GAAP financial information and other business metrics is not meant to be considered in isolation or as a substitute for the directly comparable financial measures prepared in accordance with GAAP. While our Non-GAAP financial measures and other business metrics are an important tool for financial and operational decision-making and for evaluating our own operating results over different periods of time, we urge investors to review the reconciliation of these financial measures to the comparable GAAP financial measures included above, and not to rely on any single financial measure to evaluate our business.

We define Non-GAAP gross profit as gross profit after adding back depreciation and amortization and stock-based compensation. We add back depreciation and amortization and stock-based compensation because they are non-cash items. We eliminate the impact of these non-cash items, because we do not consider them indicative of our core operating performance. Their exclusion facilitates comparisons of our operating performance on a period-to-period basis. Therefore, we believe that showing gross margin, as adjusted to remove the impact of these non-cash expenses, such as depreciation, amortization and stock-based compensation, is helpful to investors in assessing our gross profit and gross margin performance in a way that is similar to how management assesses our performance.

We calculate Non-GAAP gross margin by dividing adjusted gross profit by revenue, expressed as a percentage of revenue.

We define Non-GAAP net (loss) income as net (loss) income adjusted for certain items affecting period to period comparability. Non-GAAP net (loss) income excludes stock-based compensation, amortization of acquired intangible assets related to the Dash acquisition, amortization of debt discount and issuance costs for convertible debt, acquisition related expenses, impairment charges of intangibles assets, loss (gain) on disposal of property and equipment, estimated tax impact of above adjustments, income tax (benefit) provision resulting from excess tax benefits associated with the exercise of stock options, vesting of restricted stock units and equity compensation, and expense resulting from recording the valuation allowance on our deferred tax assets ("DTA").

We define adjusted EBITDA as net (loss) income adjusted to reflect the addition or elimination of certain statement of operations items including, but not limited to: income tax (benefit) provision, interest (income) expense, net, depreciation and amortization expense, acquisition related expenses, stock-based compensation expense, impairment of intangible assets, and loss (gain) from disposal of property and equipment. We have presented Adjusted EBITDA because it is a key measure used by our management and board of directors to understand and evaluate our core operating performance and trends, generate future operating plans, and make strategic decisions regarding the allocation of capital. In particular, we believe that the exclusion of certain items in calculating Adjusted EBITDA can produce a useful measure for period-to-period comparisons of our business.

We define free cash flow as net cash provided by or used in operating activities less net cash used in the acquisition of property, plant and equipment activities and capitalized development costs for software for internal use. We believe free cash flow is a useful indicator of liquidity and provides information to management and investors about the amount of cash generated from our core operations that can be used for investing in our business. Free cash flow has certain limitations in that it does not represent the total increase or decrease in the cash balance for the period, it does not take into consideration investment in long-term securities, nor does it represent the residual cash flows available for discretionary expenditures. Therefore, it is important to evaluate free cash flow along with our consolidated statements of cash flows.

We believe that these Non-GAAP financial measures provide useful information about our operating results, enhance the overall understanding of past financial performance and future prospects and allow for greater transparency with respect to metrics used by our management in its financial and operational decision-making.

While a reconciliation of Non-GAAP guidance measures to corresponding GAAP measures is not available on a forward-looking basis as a result of the uncertainty regarding, and the potential variability of, many of these costs and expenses that we may incur in the future, we have provided a reconciliation of Non-GAAP financial measures and other business metrics to the nearest comparable GAAP measures in the accompanying financial statement tables included in this press release.

We define an active CPaaS customer account at the end of any period as an individual account, as identified by a unique account identifier, for which we have recognized at least \$100 of revenue in the last month of the period. We believe that the use of our platform by active CPaaS customer accounts at or above the \$100 per month threshold is a stronger indicator of potential future engagement than trial usage of our platform at levels below \$100 per month. A single organization may constitute multiple unique active CPaaS customer accounts if it has multiple unique account identifiers, each of which is treated as a separate active CPaaS customer account.

Our dollar-based net retention rate compares the CPaaS revenue from customers in a quarter to the same quarter in the prior year. To calculate the dollar-based net retention rate, we first identify the cohort of customers that generate CPaaS revenue and that were customers in the same quarter of the prior year. The dollar-based net retention rate is obtained by dividing the CPaaS revenue generated from that cohort in a quarter, by the CPaaS revenue generated from that same cohort in the corresponding quarter in the prior year. When we calculate dollar-based net retention rate for periods longer than one quarter, we use the average of the quarterly dollar-based net retention rates for the quarters in such period.

# Condensed Consolidated Statements of Operations (In thousands, except share and per share amounts) (Unaudited)

	Three months ended September 30,			Nine months ended September 30,				
		2019		2020	2019			2020
Revenue	\$	60,491	\$	84,758	\$	170,591	\$	230,066
Cost of revenue		33,104		45,527		91,980		123,895
Gross profit		27,387		39,231		78,611		106,171
Operating expenses:								
Research and development		7,939		10,232		23,312		29,316
Sales and marketing		8,784		9,001		25,647		27,073
General and administrative		15,269		18,134		43,884		51,070
Total operating expenses		31,992		37,367		92,843		107,459
Operating (loss) income		(4,605)		1,864		(14,232)		(1,288)
Other income (expense), net		781		(4,206)		1,711		(8,980)
Loss before income taxes		(3,824)		(2,342)		(12,521)		(10,268)
Income tax benefit (provision)		2,810		(10)		16,971		(13,783)
Net (loss) income	\$	(1,014)	\$	(2,352)	\$	4,450	\$	(24,051)
Earnings per share:								
Net (loss) income per share:								
Basic	\$	(0.04)	\$	(0.10)	\$	0.20	\$	(1.01)
Diluted	\$	(0.04)	\$	(0.10)	\$	0.19	\$	(1.01)
Weighted average number of common shares outstanding:								
Basic		23,426,455		24,175,762		22,353,097		23,905,322
Diluted		23,426,455		24,175,762		23,692,571		23,905,322

The Company recognized total stock-based compensation expense as follows:

	,	Three months ended September 30,				Nine months ended September 30,			
		2019		2020		2019		2020	
Cost of revenue	\$	52	\$	46	\$	158	\$	161	
Research and development		371		508		1,101		1,581	
Sales and marketing		280		369		892		1,140	
General and administrative		951		1,459		2,809		4,424	
Total	\$	1,654	\$	2,382	\$	4,960	\$	7,306	

# Condensed Consolidated Balance Sheets (In thousands) (Unaudited)

	As of	December 31, 2019	As of	September 30, 2020
Assets				
Current assets:				
Cash and cash equivalents	\$	184,414	\$	300,179
Restricted cash		590		1,144
Other investments		_		230,780
Accounts receivable, net of allowance for doubtful accounts		30,187		46,452
Prepaid expenses and other current assets		9,260		10,022
Deferred costs		2,498		2,238
Total current assets		226,949		590,815
Property and equipment, net		41,654		43,926
Operating right-of-use asset		21,031		17,509
Intangible assets, net		6,569		6,179
Deferred costs, non-current		1,952		3,412
Other long-term assets		1,533		1,724
Goodwill		6,867		6,867
Deferred tax asset		34,861		_
Total assets	\$	341,416	\$	670,432
Liabilities and stockholders' equity	<u> </u>			
Current liabilities:				
Accounts payable	\$	4,190	\$	7,776
Accrued expenses and other current liabilities		27,328		34,360
Current portion of deferred revenue		5,177		5,527
Advanced billings		4,167		5,016
Operating lease liability, current		4,876		5,162
Total current liabilities		45,738		57,841
Operating lease liability, net of current portion		19,868		15,638
Deferred revenue, net of current portion		5,720		6,331
Convertible senior notes		_		277,483
Total liabilities		71,326		357,293
Stockholders' equity:				
Class A and Class B common stock		24		24
Additional paid-in capital		275,553		342,633
Accumulated deficit		(5,528)		(29,579)
Accumulated other comprehensive income		41		61
Total stockholders' equity		270,090		313,139
Total liabilities and stockholders' equity	\$	341,416	\$	670,432

# Condensed Consolidated Statements of Cash Flows (In thousands) (Unaudited)

	Nine months ended September 30		
		2019	2020
Cash flows from operating activities			
Net income (loss)	\$	4,450	\$ (24,0
Adjustments to reconcile net income (loss) to net cash (used in) provided by operating activities			
Depreciation and amortization		6,628	9,9
Right-of-use asset amortization		3,126	3,5
Accretion of bond discount		(700)	
Gain on sale of marketable securities		(4)	
Amortization of debt discount and issuance costs		159	10,9
Stock-based compensation		4,960	7,3
Deferred taxes		(17,091)	14,2
Loss on disposal of property and equipment		354	2
Changes in operating assets and liabilities:			
Accounts receivable, net of allowances		(5,304)	(16,2
Prepaid expenses and other assets		(3,046)	(1,0
Deferred costs		(42)	(1,2
Accounts payable		(169)	2,9
Accrued expenses and other liabilities		4,696	6,8
Deferred revenue and advanced billings		985	1,8
Operating right-of-use liability		(2,482)	(3,9
Net cash (used in) provided by operating activities		(3,480)	11,3
Cash flows from investing activities			
Purchase of property and equipment		(13,088)	(9,5
Capitalized software development costs		(2,749)	(1,8
Purchase of marketable securities		(68,361)	
Proceeds from sales and maturities of marketable securities		86,468	
Purchase of other investments		_	(230,7
Net cash provided by (used in) investing activities		2,270	(242,1
Cash flows from financing activities			
Proceeds from the follow-on public offering, net of underwriting discounts		147,391	
Payment of costs related to the follow-on public offering		(757)	
Proceeds from issuance of convertible senior notes			400,0
Payment of debt issuance costs		(142)	(11,9
Purchase of capped call			(43,3
Proceeds from exercises of stock options		7,249	3,8
Value of equity awards withheld for tax liabilities		(1,212)	(1,4
Net cash provided by financing activities		152,529	347,1
Effect of exchange rate changes on cash, cash equivalents and restricted cash		(19)	
Net increase in cash, cash equivalents, and restricted cash		151,300	116,3
Cash, cash equivalents, and restricted cash, beginning of period		41,501	185,0
Cash, cash equivalents, and restricted cash, end of period	\$	192,801	\$ 301,3

### Reconciliation of Non-GAAP Financial Measures (In thousands, except share and per share amounts) (Unaudited)

# Non-GAAP Gross Profit and Non-GAAP Gross Margin

Consolidated

	Three mor Septem		Nine months ended September 30,					
	 2019		2020		2019		2020	
<b>Consolidated Gross Profit</b>	\$ 27,387	\$	39,231	\$	78,611	\$	106,171	
Consolidated Gross Profit Margin %	45 %		46 %		46 %	ó	46 %	
Depreciation	1,700		2,284		4,523		6,958	
Stock-based compensation	52		46		158		161	
Non-GAAP Gross Profit	\$ 29,139	\$	41,561	\$	83,292	\$	113,290	
Non-GAAP Gross Margin %	48 %		49 %		49 %	<del>_</del>	49 %	

By Segment

# **CPaaS**

	Three months ended September 30,				Nine months ended September 30,				
	 2019		2020		2019		2020		
CPaaS Gross Profit	\$ 22,202	\$	34,416	\$	63,431	\$	91,492		
CPaaS Gross Profit Margin %	43 %		47 %		44 %		46 %		
Depreciation	1,700		2,284		4,523		6,958		
Stock-based compensation	52		46		158		161		
Non-GAAP CPaaS Gross Profit	\$ 23,954	\$	36,746	\$	68,112	\$	98,611		
Non-GAAP CPaaS Gross Margin %	47 %		50 %	-	47 %		49 %		

# **Other**

There are no non-GAAP adjustments to gross profit for the Other segment.

### Reconciliation of Non-GAAP Financial Measures (In thousands, except share and per share amounts) (Unaudited)

# Non-GAAP Net (Loss) Income

	Three months ended September 30,			Nine months ended September 30,			
	2019			2020	2019		2020
Net (loss) income	\$	(1,014)	\$	(2,352)	\$ 4,450	\$	(24,051)
Stock-based compensation		1,654		2,382	4,960		7,306
Amortization of acquired intangibles		130		130	390		390
Amortization of debt discount and issuance costs for convertible debt		_		4,575	_		10,852
Acquisition-related expenses		_		1,745	_		1,745
Loss on disposal of property and equipment		3		3	354		263
Estimated tax effects of adjustments (1)		(451)		_	(1,440)		_
Valuation allowance (2)		_		_	_		14,173
Income tax benefit of equity compensation		(1,749)		<u> </u>	(13,488)		_
Non-GAAP net (loss) income	\$	(1,427)	\$	6,483	\$ (4,774)	\$	10,678
Net (loss) income per share							
Basic	\$	(0.04)	\$	(0.10)	\$ 0.20	\$	(1.01)
Diluted	\$	(0.04)	\$	(0.10)	\$ 0.19	\$	(1.01)
Non-GAAP net (loss) income per Non-GAAP share							
Basic	\$	(0.06)	\$	0.27	\$ (0.21)	\$	0.45
Diluted	\$	(0.06)	\$	0.24	\$ (0.21)	\$	0.42
Non-GAAP weighted average number of shares outstanding							
Non-GAAP basic shares		23,426,455		24,175,762	22,353,097		23,905,322
Convertible debt conversion		_		1,692,546	_		708,073
Stock options issued and outstanding		_		273,681	_		507,530
Nonvested RSUs outstanding		_		367,790	_		333,329
Non-GAAP diluted shares		23,426,455		26,509,779	22,353,097		25,454,254

<sup>(1)</sup> The Non-GAAP tax-effect is determined using a blended rate of statutory tax rates in the jurisdictions where the Company has tax filings. When the Company has a valuation allowance recorded and no tax benefits will be recognized, the rate is considered to be zero. The rate was 25.2% for the three and nine months ended September 30, 2019.

<sup>(2)</sup> The company recognized a tax expense of \$0 and \$14,173 to record a valuation allowance on U.S. deferred tax assets in the three and nine months ended September 30, 2020.

### Reconciliation of Non-GAAP Financial Measures (In thousands, except share and per share amounts) (Unaudited)

# Adjusted EBITDA

	Three months ended September 30,				Nine months ended September 30,			
		2019		2020	2019		2020	
Net (loss) income	\$	(1,014)	\$	(2,352)	\$ 4,450	\$	(24,051)	
Income tax (benefit) provision (1)(2)		(2,810)		10	(16,971)		13,783	
Interest (income) expense, net		(778)		4,200	(1,698)		8,923	
Depreciation		2,177		3,157	6,238		9,537	
Amortization		130		130	390		390	
Acquisition-related expenses		_		1,745	_		1,745	
Stock-based compensation		1,654		2,382	4,960		7,306	
Loss on disposal of property and equipment		3		3	354		263	
Adjusted EBITDA	\$	(638)	\$	9,275	\$ (2,277)	\$	17,896	

<sup>(1)</sup> Includes excess tax benefits (reversals) associated with the exercise of stock options and vesting of restricted stock units of \$1,749 and \$13,488 in the three and nine months ended September 30, 2019, respectively, and \$0 in the three and nine months ended September 30, 2020, respectively.

### Free Cash Flow

	Three months ended September 30,				Nine months ended September 30,			
		2019		2020		2019		2020
Net cash provided by (used in) operating activities	\$	1,932	\$	11,647	\$	(3,480)	\$	11,331
Net cash used in investing in capital assets (1)		(6,318)		(2,334)		(15,837)		(11,382)
Free cash flow	\$	(4,386)	\$	9,313	\$	(19,317)	\$	(51)

<sup>(1)</sup> Represents the acquisition cost of property, equipment and capitalized development costs for software for internal use.

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<sup>(2)</sup> Includes \$0 and \$14,173 of tax expense to record a valuation allowance on U.S. deferred tax assets in the three and nine months ended September 30, 2020.